



# CONNECTIONS

September 2011 Prepared by the staff of The Moore Center's Family Support Department

## Public Forum on Managed Care Coming to a City Near You

The New Hampshire Department of Health and Human Services (DHHS) is inviting the public to a series of regional forums that are aimed at assisting in the design, development and implementation of New Hampshire's Care Management Program. New Hampshire is moving from its current Medicaid system to a Managed Care Plan.

"We recognize that transitioning from Medicaid as we know it today, to a care management model is a significant undertaking," said DHHS Commissioner Nicholas Toumpas. "But we believe that if we are thoughtful in our approach, and if we take the time to listen and engage our stakeholders that we can in fact help improve the health and well-being of those we serve."

There will be five regional forums held around the State during the month of September. The public is welcome to attend any or all of the sessions.

The schedule of the forums is as follows:

**September 13** in Keene at the Keene Public Library - 2 - 4 PM

**September 14** in Nashua at Nashua Community College - 6 - 8PM

**September 22** in Somersworth at Avis Goodwin - 10 AM - 12 PM

**September 23** in Manchester at the Manchester Health Department - 10 AM - 12 PM

The North Country - date and time TBA soon

Forums will be facilitated interactive events that will allow for participants to provide input about their expectations, concerns and needs using a mixture of small group and large group discussions. They will not be formal hearings where participants need to prepare testimony.

For those who are unable to attend the forums, the Department will also be seeking input through an online survey on its website, [www.dhhs.nh.gov](http://www.dhhs.nh.gov) as well as accepting comments in writing to DHHS Commissioner Nicholas Toumpas, 129 Pleasant St, Concord, NH 03301. The survey will be online on September 15.

### Join Our Email List, Win a Prize!

News happens fast and we want to make sure you're informed as soon as it breaks! Especially with so much action happening on the legislative level, we want to drop news straight to your inbox. Please join our list by emailing Mariellen MacKay at:

[mariellen.mackay@moorecenter.org](mailto:mariellen.mackay@moorecenter.org)

As an added bonus, if you sign up you'll automatically be entered into a drawing to win a \$25 Walmart gift card!

**SAVE THE DATE!**

For the 5th Annual Statewide

# Caregiver Conference

**Wednesday, November 2, 2011**

**8:00 am – 4:00 pm**

**Castleton Banquet & Conference Center**

**Windham, New Hampshire**

For more information or to request a registration brochure contact: Ellen Edgerly, Coalition of Caring, phone: 603-332-9891, or email: [ellenedge@metrocast.net](mailto:ellenedge@metrocast.net), or visit the Coalition of Caring's website: [www.coalitionofcaring.org/](http://www.coalitionofcaring.org/)



## More Legislative News

The department of HHS recently conducted a stakeholder meeting on care management yesterday. Commissioner Nick Toumpas presented the following information:

The timeline of a “go live date” of July 1, 2012 is strictly for phase 1 (State Medicaid plan services) medical services. At this point there is absolutely no time table for phase 2 or 3.

The state of CT has had trouble attracting multiple vendors for managed care, even though they have three times as many Medicaid clients as New Hampshire.

The department does not know what if any new waivers they will request have CMS.

It is unclear at this point if there will be separate contracts/RFP's for the three different phases. There may be language around a planned implementation of Phase 2 and 3 in the initial RFP. This will depend on the feedback they receive from the vendors.



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