



The Moore Center
Creating opportunities for a good life.™

Annual Report 2019



Arthur Sullivan,
Chairman of the Board

As 2019 winds down, I've been reflecting a good deal on my time with The Moore Center and especially the great honor of serving as its Chairman of the Board this past year. I've been involved with the agency for well over a decade now, and I'm always impressed with the incredible ways the organization provides opportunities for so many.

It is especially powerful when you realize they serve others in all stages of life. Young children are given support through early intervention services to help them get the best possible start in life, families of all ages receive help when they need it the most, men and women are making their mark right in their own communities through social programs or finding meaningful employment, and older adults are provided opportunities to maintain their independence and dignity right in their own homes.

As the year draws to a close, I'm filled with great pride to be a part of The Moore Center's past, present and future.



Paul Boynton
President & CEO

As The Moore Center enters its 65th year of serving our community, I can't help but feel tremendous gratitude for all the people who are a part of its legacy of service. I'm continually impressed by our staff who work with great compassion either behind the scenes or on the front lines, our amazing community partners who support the work we do every day, our families and family support council, and our wonderful board of directors who help steer the ship.

So many of our families experience tremendous stress each and every day while caring for their loved ones. Often, they come to us at the most vulnerable times in their lives. One such family is the Giraldo family, who you'll meet in this annual report. You'll also learn more about our Family Supports and Services Department and the powerful work they do alongside families to help ease their journey.

Perhaps there is no greater gift than the gift of *hope*. This is the heart of The Moore Center.

Delsuita Giraldo was a typical harried working mother of two young girls when she learned with great excitement that a third baby was on the way. A native of Colombia, she eagerly looked forward to expanding her family, and the arrival of a sibling to join daughters Natalia and Pamela.

As her pregnancy progressed, however, doctors began to grow concerned following a routine ultrasound. They ordered some further testing and shortly thereafter, Delsuita got the phone call she didn't see coming.

"They told me my baby had *spina bifida* - a hole in her spine," she remembered. "I didn't know what to do. But then I remembered having the feeling that if God gives this to me, I can do it."

On Christmas Eve in 2008, Delsuita welcomed her third daughter who she named Catalina. While the entire family was overjoyed, their happiness was soon tempered when, just days old, Catalina underwent surgery to fuse the hole in her spine.

Spina bifida is a condition where the spine and spinal cord do not form properly. It often brings mobility problems and orthopedic issues throughout life. Compounding things, just three months later, Catalina had a second surgery when doctors discovered fluid building up in her brain - a condition known as *hydrocephalus*. The combination of these two conditions and some other health challenges requires Catalina to depend on either a walker or wheelchair to get around.

Though Catalina turns 11 this December, Delsuita still remembers how overwhelming it was in those early days as she and her family gradually came to understand the extent of her daughter's complex medical needs. "A special baby is a gift from God. But it's hard, too," she remembered. "I felt lost in the beginning, until The Moore Center helped me."

The Moore Center's Family Supports and Services Department has played a pivotal role for Catalina and her family from the moment she was born. The department serves individuals from birth through adulthood with

"Anytime I am feeling lost, I know my family will be okay because we have The Moore Center to help us. They are such wonderful and supportive people, and most of all, they really love my daughter."

Delsuita Giraldo, mother of Catalina, 10



Delsuita Giraldo (far right) with daughters Catalina (front), Pamela (left) and Natalia (back)

intellectual or developmental disabilities or acquired brain disorders. Some of these services can include in-home supports when an employee from The Moore Center comes into the home to help provide care, respite services for family members to have some time away from caregiving, help with adapting a home or making environmental modifications if needed, financial support for an unexpected need or crisis, and even the opportunity to attend summer camp. Additionally, the department helps when young adults begin the process of transitioning from school services to adult services.

In Catalina's case, The Moore Center has done a number of things, both past and present, to help the family find peace and a greater quality of life. They've modified the family car with a lift and installed a lift inside their home. They've also enlarged the doorways throughout the home for easier access for Catalina's wheelchair. They've even performed repairs to fix a leak in the family's roof. Additionally, they have provided respite care each year for the family and paid for Catalina to attend summer camp.

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Financials for the 2019 Fiscal Year

	FY19	FY18
Total Revenue	\$55,269,843	\$50,718,008
Total Expense	\$54,981,060	\$50,693,575
Change in Net Assets before Interest Rate SWAP	\$288,783	\$24,433



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This list reflects gift and pledges made from July 1, 2018 through June 30, 2019. Donors who have supported The Moore Center for multiple years are listed in bold.

*Denotes employee

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Members of the Legacy Society have committed to a planned gift to The Moore Center. Please contact the Development Office if you are interested in making a planned gift.

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We also gratefully acknowledge those who support United Way and who have designated their gift to The Moore Center.

The Moore Center endeavors to recognize all donors accurately. If you find an error or omission, please call (603) 206.2723 with any changes so we can immediately correct our records.

The Moore Center

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