

IMPORTANT UPDATE – 3/20/2020

We'll Get Through This Together

What a week this has been! I have never seen anything quite like this and I suspect you feel the same. There have been so many issues to tackle and questions to be answered. New issues arise with each decision, and with each answer new questions emerge. We have all been managing so many things at once that if you've occasionally lost your focus for a moment or two, I get it! It's truly amazing how well we've worked under extreme pressure, and how well we have managed to get so much done and put so many things in place in such a short period of time. It's also kind of amazing how calm most of us have remained, and this "calm in the middle of a storm" effort has served us well.

Things continue to change by the hour, but we have an effective communication system in place and many empowered directors who are making decisions based upon what's best for our clients, family and staff. So, despite all the uncertainty, we can be certain of a few things:

- We work with amazing clients and families.
- We have an amazing staff ready and able to do extraordinary things during extraordinary times.
- We have an amazing team of vendors who have stepped up to challenges with confidence and grace.
- And finally, we have an amazing Board of Directors who are standing with us, ready to help, advise, and support our collective efforts.

I know you have thoughts you may want to share with me, and I want to hear how you're doing. If you have an inspiring story to share, a good idea about staff and family self-care, or any other suggestion or thought about what you may need from me, please send me a note at paul.boynton@moorecenter.org. I'll answer your questions and share your stories and ideas.

So, for now, remember this... yes, we are in uncharted waters. And unfortunately, because of social distancing we have to navigate the rough waters in many, many smaller, separate vessels. But also remember that our fleet is strong (stronger than we even knew) and we will get through this. I promise the sun will return and the waters will calm. Until then, continue taking care of each other.

Paul

Paul S. Boynton

President and Chief Executive Officer