

IMPORTANT UPDATE – 3/25/2020

We'll Get Through This Together

Hello Everyone,

Yesterday morning I woke up to more snow than I was expecting, but the sun was shining and it felt more like Spring than Winter. Things have certainly changed, haven't they.

We are now well into this new way of being and working and it feels surreal and difficult to fully comprehend or take in. We continue to move through the expected and unexpected challenges. We're also discovering some issues that aren't fully or quickly resolved but require short term work-arounds. As problem solvers there are times when we need to wait for a bit more information, and there have been a few twists and turns we didn't see coming. Mostly, we have tried to be as informed and decisive as we can be, and we have - and will continue to - err on the side of over-communicating.

I have a feeling that you understand all this because that's probably how your lives are unfolding right now, too. The Senior Management team is meeting every day and also working closely with program directors to plan for client and family needs, deal with emergencies, and move forward in ways that support our amazing staff. I wanted to reach out to assure you that although our work together is happening very differently than before, we are truly working together in amazing and productive ways. I know this short note won't make your anxiety totally disappear, but I hope it will reassure you that we are continuing to work our way forward, and together we are even more powerful and capable than we could have ever imagined.

I expect that in the next 24 hours we will have more specific updates and we hope to be able to give you a few answers to some of the questions I know you have. In the meantime, let's not use our imagination to create more stress, but let's use it to find creative solutions to the challenges we are facing. I can't predict all that's ahead, but I can promise we will get through this together.

If you have a moment, let me know how you and your loved ones are doing at paul.boynton@moorecenter.org. I appreciate hearing from you, and I especially like feeling connected.

From my boat to yours,

Paul

Paul S. Boynton

President and Chief Executive Officer