

# Area Agency Remote Technology Survey



The Area Agencies and CSNI (Community Support Network, Inc. - the association for NH's 10 Area Agencies) are interested in learning about your overall experience and satisfaction with services that have been provided

by remote technology during the COVID pandemic.

## Examples of remote technology services include:

- Visits with a case manager or service coordinator
- Community participation services with a Direct Support Professional
- Consultation sessions with behavior specialists,

occupational  
therapists,  
speech  
therapists,  
or  
physical  
therapists,  
etc)

We are also interested in your thoughts on the use of remote technology, such as telephonic visits or videoconference sessions (Zoom), as an option to consider beyond the time period of the pandemic and the state of emergency.

We would greatly appreciate it if you take a few minutes to complete the enclosed survey. Thank you in advance for your participation!

[Complete the Survey](#)

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## UpReach Enters Phase 1 Re-Opening

We know that many of our clients participate in programs at the UpReach Therapeutic Equestrian Center.

They have announced a Phase 1, limited re-opening. You can visit their website for the details and additional information.



[Visit UpReach Therapeutic Equestrian Center](#)

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# McLane Middleton Webinar: A Trusts and Estate Update in a Unique Year

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Participate in a free webinar on June 11, at 11:00 a.m. with McLane Middleton attorneys Ryan Swartz and Audrey Young, who will discuss the impact of the CARES Act on retirement planning and provide planning ideas for the current market and interest rate

conditions.

[Register for Webinar](#)

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## We Need Your Feedback: Electronic Visit Verification (EVV)

Medicaid is requiring the implementation of EVV for all Medicaid personal care services (PCS) and home health services (HHCS) that require an in-home visit by a provider. We want you to understand the proposed process and to get your feedback and thoughts on how this may affect you.



There are multiple ways to give your input regarding EVV in New Hampshire:

- Call in or join via Zoom.
- Email comments to [EVV@dhhs.nh.gov](mailto:EVV@dhhs.nh.gov)

### **FAMILY FOCUSED EVV FEEDBACK SESSION:**

June 18th from 5pm-7pm

Zoom Link: <https://unh.zoom.us/j/99811475514>

Zoom Session on EVV - June 18, 5 to 7 p.m.

## Medicaid Dental Benefits - Update



### Senator Rosenwald's Bill to Provide Medicaid Dental Benefits Moves Forward

The Senate Health and Human Services Committee passed amendment 1372s to HB 250, establishing a dental benefit under the state Medicaid program.

After the committee vote, amendment sponsor Senator Cindy Rosenwald (D-Nashua) issued the following statement:

“We have heard repeatedly in public testimony from dental professionals that a lack of access to preventative dental care can lead to long term negative health effects and, when not caught and treated early, emergency medical procedures. In total, New Hampshire currently spends around \$1.5 million per year on dental related emergency room visits.

You can read the full press release at the link below:

[Medicaid Dental Benefits Press Release](#)

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