



The Moore Center

Creating opportunities for a good life.™

To Our Moore Center Families,

I am sure that you are following the national and local news and are well aware that COVID-19 statistics are moving in the wrong direction. Across the nation, and in our region of New Hampshire, positivity rates continue to increase, and the coming holiday season raises concerns that the numbers will continue to climb.

In response to this change in the local landscape, we are making some precautionary changes to our operations, beginning November 30. Our administrative offices will remain closed to visitors and all administrative work that can be completed from home will be.

As of November 30, much of our programming will be offered in a virtual format, and our residences will be tightening their protocols around staffing and visitation. Because we serve such a wide variety of people in a variety of settings, we cannot make a blanket statement about what that means for your family member. What we can say is that if your services are being impacted by this change, you will be contacted by your program director.

We are anxious to move through this more restrictive phase and return to supporting people in the community in a way that is safe and meaningful. To that end, we are asking all of our staff and families to adhere to the following guidelines:

- **Cover your mouth and nose** with a mask when around others
- **Wash your hands often** with soap and water for at least 20 seconds

especially after you have been in a public place, or after blowing your nose, coughing, or sneezing

- **Avoid gathering with others** who are not part of your immediate household, even during the holidays
- **Avoid close contact:** Put 6 feet of distance between yourself and people who don't live in your household.
- **Outside visits are always better than inside** and masks should still be worn outside

Please reach out to your program manager if you have questions, and please rest assured that we will continue to act in a proactive manner as the nature of the pandemic evolves, and will always put the health and safety of the families we support and our staff at the forefront of all of our decision-making.

Be well,
Paul

Paul S. Boynton
President and CEO

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