



**The Moore Center**  
*Creating opportunities for a good life.™*

## Move to Phase 3 of Operations

Dear Moore Center Families,

We are excited to share the next phase of our continued return to normal operations. On July 6, the agency will begin our transition to Phase III, which is our final transition period to safe operations in a post-pandemic world. For

many of you, this will mean more opportunities for time spent in-person with team members, providers, and/or support staff, as well as greater in-person community and worksite services. We will continue to evaluate the unique needs of the people we support as well as our employees as we offer programming that meets individual needs. The visitor entrance at McGregor will open on July 12. We look forward to welcoming you back into the building, but we ask that you make an appointment before coming in so that we can manage the flow of people in the lobby area, and ensure that the person you hope to see is working on-site at that time.



We know that some of you are feeling frustrated by the challenges of hiring people to support your loved ones and the delay of services this can cause. Let me assure you we are working on this very complex workforce issue through a robust recruitment process, partnering with our fellow area agencies at the state level, and advocating for legislation that would make hiring for support positions easier. We will continue to work with you and our partners throughout the state to address this issue.

I hope that the warmer weather continues to provide opportunities for shared community experiences.

We will continue to encourage CDC guidelines.

- Cover your mouth and nose with a mask when you are indoors
- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing
- Avoid gathering with others *who are not part of your immediate household* (in high-risk scenarios or when community spread is higher)
- Avoid close contact *Put 6 feet of distance between yourself and people who don't live in your household.* (in high-risk scenarios or when community spread is higher)
- Outside visits are always better than inside

Please reach out with any questions and we look forward to an opportunity to see you soon.

Janet Bamberg

President and CEO

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