



**The Moore Center**  
*Creating opportunities for a good life.™*

## Important Client Rights Reporting Information

As you know, understanding and supporting every client's rights is everyone's responsibility, and one that we take very seriously. It has come to our attention that there are currently issues with the BDS complaint call line, making it difficult to get through. If you're finding that you cannot get through, please send the complaint information directly to Erica Ross-Skianes, either by email [Erica.M.Ross-Skianes@dhhs.nh.gov](mailto:Erica.M.Ross-Skianes@dhhs.nh.gov) or phone (603-271-5129).



Thank you,

Maureen Rose Julian

Senior Vice President  
The Moore Center

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