



The Moore Center
Creating opportunities for a good life.™

Important Phase Change Information

To Our Moore Center Families,

As you are probably aware, the COVID numbers across New Hampshire, and particularly in our region, are at a record high, and the coming holiday season raises concerns that the numbers will continue to climb.



In response to this change in the local landscape, we are making some precautionary changes to our operations, beginning December 15. These changes will extend until January 14, at which time we will re-evaluate and decide on a path forward.

As of December 15, we will be returning to primarily virtual programming, with some in-person services being offered for those clients who are supported in the workplace. Our residences will be tightening their protocols around staffing and visitation. Because we serve such a wide variety of people in a variety of settings, we cannot make a blanket

statement about what that means for your family member. Your program manager is the best person to discuss what this means for your individual situation.

Access to our McGregor street location will return to by-appointment only for essential services and meetings that need to take place in person. Please do not attend an in-person meeting if you have symptoms of COVID-19, have a known exposure, or are awaiting test results. Follow this link for more information about symptoms:

<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

I know that this creates an enormous amount of disruption and I want you to know that I do not take this decision lightly. But I have to put the health and safety of our clients and staff above all else and exercise caution when it comes to people's well-being.

We are anxious to move through this more restrictive phase and return to supporting people in the community in a way that is safe and meaningful. To that end, we are asking all of our staff and families to adhere to the following guidelines:

- **Get Vaccinated:**

Local pharmacies, CVS, Walgreens, Walmart, Sam's Club, Rite Aid and Costco are offering first doses and boosters.

Visit <https://www.vaccines.nh.gov/> to

find
a
vaccine
near
you.

- **Cover
your
mouth
and
nose**
with
a
mask
when
around
others
- **Wash
your
hands**
often
with
soap
and
water
for
at
least
20
seconds
especially
after
you
have
been
in
a
public
place,
or
after
blowing
your
nose,
coughing,
or
sneezing
- **Avoid
gathering**

**with
others**
who
are
not
part
of
your
immediate
household,
even
during
the
holidays

- **Avoid
close
contact:**
Put
6
feet
of
distance
between
yourself
and
people
who
don't
live
in
your
household.
- **Outside
visits
are
always
better
than
inside**
and
masks
should
still
be
worn
outside.

Please reach out to your program manager if you have questions, and

please rest assured that we will continue to evaluate the situation and return to a less restrictive model as soon as it is safe to do so.

Be well,

Janet

Janet Bamberg
President & CEO
The Moore Center



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