

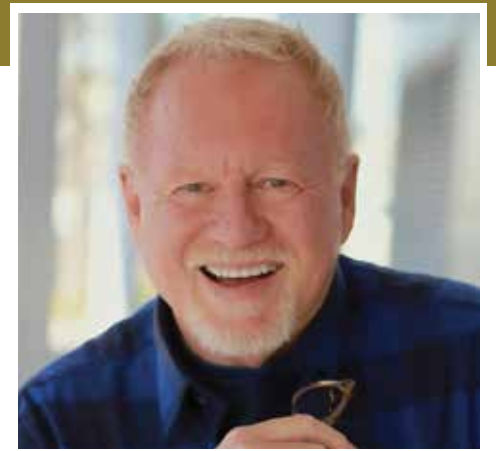


Mark Lore
Chairman of the Board

I've had the great privilege of being involved with The Moore Center for well over twenty years now, as a board member and community partner and, this year, serving as Chairman of the Board. Through this period of time, I've had the unique vantage point of being able to see the organization's ability to adapt to change and embrace whatever comes its way.

Never has this been more apparent than these last unusual months when they've had to roll up their sleeves and find new and innovative ways to get the job done, all the while never losing sight of their mission of meeting the needs of their clients and families. But this is at the heart of what The Moore Center does. They problem-solve and tackle challenges head-on. And they know the tremendous value of partnering with their community to develop longstanding relationships that only strengthen the important work that they do in critical times like these.

We all walk different paths in life, and for some, those paths may be a bit more of a struggle. It's incredibly gratifying to be a part of an organization whose life's work is to make those journeys just a little bit easier.



Paul Boynton
President & CEO

I can't think of any other time in my 23 years of leading this organization that I have ever felt such a sense of pride and gratitude for everyone in our Moore Center community. These last challenging months have taught us countless lessons about teamwork, resilience, hope and perseverance, but perhaps most of all, the healing gift of working together. As we reflect upon this year, I have an even deeper respect and appreciation for our clients, our families and Family Support Council, our staff, our Board of Directors and our community partners.

The great silver lining in any time of crisis is the ability to spot the hidden heroes among us who do whatever it takes, day in and day out, quietly and without fanfare. In this annual report, we'll introduce you to a couple of those heroes. Denise Maher and her adult son Matt are incredible examples of what it means to band together and support one another when it matters most. They inspire us and teach us that we can persevere, no matter what roadblocks lie ahead.

This year has certainly been one filled with challenge and so many of our worlds have been turned upside down. But the one thing that will never change is the importance of being there for one another. For no matter what storms swirl around us, with others by our side, hope abounds.

In 1994, Denise and Greg Maher were thrilled to learn they were about to become parents for the second time. When their son Matt was born, they delighted in watching him grow and thrive alongside his older brother Shaun. Their family was now complete. But when Matt was around 20 months or so, they noticed something change. He gradually began to lose his ability to string words and simple sentences together as he did before. As the months marched on, he became increasingly agitated and frustrated as he seemingly struggled with the simple ability to communicate and express himself. Concerned, they had him evaluated by a psychologist who diagnosed him with autism, a little-known and mostly

"We educated ourselves as much as we could about autism and also the parenting piece, and we also tried to understand our options and rights when it came to his education," Denise remembered. "My gut told me my son was entitled to more, regardless of what his disability was."

Through the family's advocacy, Matt attended public school through the sixth grade until they hit a roadblock when they were told he wouldn't progress any further. Undeterred, the family once again sprang into action, researching other educational resources that could work in tandem with his current school to bolster his reading and language skills. He received a 'puzzle approach' to education but met every challenge head-on.

Matt remembers this time in his life quite vividly. "I was frustrated with all the reading and tests, but I worked really hard," he recalled. "And I persevered." He went on to earn his high school diploma at 21, with his proudest moment scoring an A in a college-preparatory class.

When the time came for Matt to begin the process of transitioning out of high school, Denise remembered hearing about The Moore Center through word-of-mouth, as well as her community involvement. When she first met with staff who

evaluated Matt, it became clear she had found the support system they so desperately needed. "The people at The Moore Center were always so enthusiastic and positive, but above all else, they looked at what Matt could do, not what he couldn't," she remembered. "I knew right away it would be an excellent collaboration."

Through their programs Matt learned how to strengthen his social skills and also to fulfill his dream of becoming more independent through employment. Since he was just a little boy, he had a goal of driving trucks as an adult. When he was ready to take this dream further, The Moore Center helped him enroll in a local tractor trailer driving school, drove him to classes, stayed with him throughout the day and even brought him home. "I was nervous at first – then I got excited," Matt remembered. "Because someone was always there with me, showing me the ropes."

Today, at 26, Matt has recently earned his commercial driving license (CDL) after completing a rigorous exam that required him to verbally explain certain mechanical techniques while performing them - in front of a state trooper. "I passed it like a pro!" he said, proudly. And he just accepted a new position as a light duty truck driver, now officially 'on the road' to living the independent life he's always wanted. He also manages an online banking account and is saving up to buy a car of his own.

"When I see how far he's come after so much adversity, I just couldn't be prouder," Denise said, her eyes lighting up. "The Moore Center has made such an incredible difference in all of our lives. It was a village that raised this guy."

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Denise Maher, mother of Matt, 26

mysterious condition back then, that created far more questions than answers for their family.

Autism, or autism spectrum disorder (ASD) is characterized by a wide variety of symptoms that can range anywhere from difficulty with social interactions, to repetitive behaviors, to challenges with speech or language. The psychologist put it to Denise and Greg quite plainly: either they needed to get Matt's unpredictable behavior under control, or he would need to be institutionalized. Frustrated and shaken, Denise and Greg vowed that would never happen and instead went to work, trying to learn as much as they possibly could about the new challenge their child was facing.

Financials for the 2020 Fiscal Year

	FY20	FY19
Total Revenue	\$62,877,293	\$55,269,843
Total Expense	\$62,348,261	\$54,981,060
Change in Net Assets before Interest Rate SWAP	\$529,032	\$288,783



Donors

This list reflects gift and pledges made from July 1, 2019 through June 30, 2020.
Donors who have supported The Moore Center for multiple years are listed in bold.

*Denotes employee

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Members of the Legacy Society have committed to a planned gift to The Moore Center. Please contact the Development Office if you are interested in making a planned gift.

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Daniel F. Cronin
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Merle C. Llewellyn

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(postponed until June, 2021)
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2003 Adelaide L. Walker
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We also gratefully acknowledge those who support United Way and who have designated their gift to The Moore Center.

The Moore Center endeavors to recognize all donors accurately. If you find an error or omission, please call (603) 206-2723 with any changes so we can immediately correct our records

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