

Medication Clinic

FAQs

What is the Medication Clinic?

The Moore Center Medication Clinic (**Med Clinic**) is a cooperative effort between the Mental Health Center of Greater Manchester (MHCGM) and The Moore Center. We provide regular appointments with a mental health professional to supply psychiatric medications. Appointments are every three to four months. These clients must be medically stable with their psychiatric medications. **We cannot accept clients who have a history of physical aggression.**

Who are the staff?

- Richard Williams, APRN, is the Provider.
- Jennifer Darrow is the Clinic Coordinator.
- Meryem Tambi is the Medical Assistant.

What services do we not provide?

We do not supply counseling or therapy. You will need to seek an alternate provider for those services.

We cannot accept clients who regularly need frequent changes to their medications. Our clients' appointments are every three to four months.

We cannot accept clients who have a history of physical aggression.

When and how do we meet?

We have half-hour appointments every Thursday, from 9 to 3:30.

We meet in two different formats: in-person and remote. The clients and their teams have their choice of which format they prefer.

- We hold in-person sessions at The Moore Center Annex, located at 70 Factory Street in Manchester (directly behind The Moore Center).

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- We conduct remote sessions using **doxy.me**, which is a HIPAA-compliant software platform. It is similar to Zoom.

Team members are welcome to attend the appointments.

All clients must have one in-person visit per calendar year.

How do I know when the next appointment is?

If you are attending an in-person appointment, the Med Clinic Coordinator sets your next appointment with you. For all appointments, we send an Appointment Reminder email with your new appointment within a week or two of your last appointment. You will receive another reminder on the Friday before your appointment week. The Clinic Coordinator will call you with a confirmation phone call in the days prior to the appointment.

What are Med Clinic Consultation Forms?

We ask HCPs and/or team and family members to complete a Consult Form in the week of appointment. The Consult Form informs the Provider of any changes or concerns you might have. We send the blank forms with the Appointment Reminders.

How do I get medication refills?

It is the HCP's and team member's responsibility to call the Medication Refill Link at MHCGM to request refills. Call them seven to ten days before you run out!

603 668-4111 x 8103

MHCGM does not respond to pharmacy requests for refills. (The only exception is Genoa Pharmacy.) The HCP/team must request refills from MHCGM using the Refill Line.

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What if my client needs an urgent appointment?

Med Clinic has a limited number of appointment openings. Clients are expected to be stable on their medications. If you need an earlier appointment, however, please email or call the Clinic Coordinator. She will contact Richard Williams at MHCGM.

If your client has a mental health emergency, please call 911 or take them to the Emergency Room.

What are the HCP and Team Responsibilities?

The HCP/team should notify the Clinic Coordinator with the following:

- Discharge Summary if the client has been hospitalized.
- Any significant health/medication changes
- Incident Reports
- Annual Physical
- Lab results, if not sent to MHCGM
- Address changes, phone changes.
- Change of Home Care Providers (with new contacts)

We require 24 hours' notice for cancellation of appointments.

More questions?

Send e-mail and questions to the Med Clinic Coordinator:

Jennifer Darrow
Jennifer.darrow@moorecenter.org
603 206-2779

Work schedule is Tuesday through Friday. Not in the office on Mondays.

Please include your name, the client's name, and your phone number in any messages you leave.