The Moore Center
Creating opportunities for a good life.™

SMS Terms and Conditions

SMS Text Messaging Program

The Moore Center ("the Agency," "MCS") offers SMS communications to provide information related to services, programs, appointments, notifications, and other operational communications.

By opting into the Agency's SMS messaging program, you agree to receive text messages from MCS.

Opt-In

You may enroll in MCS's SMS program by:

- Completing written a consent form
- Providing verbal consent during intake or enrollment
- Texting the keyword **START** to 603-206-2700

By opting in, you consent to receive SMS messages from MCS.

By providing consent, you agree to receive SMS messages from MCS at the mobile number provided. Consent is obtained on a one-to-one basis and is specific to communications from MCS. Consent to receive SMS messages is not a condition of receiving services.

Message Frequency

Message frequency varies based on services and communications requested by the individual but generally will not exceed 3-5 messages per day unless initiated by a specific service event, emergency notification, or direct response to an individual inquiry.

Message and Data Rates

Standard message and data rates apply based on your mobile carrier plan. MCS is not responsible for charges imposed by your wireless provider.

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Opt-Out

You may opt-out of SMS communications at any time by replying **STOP.**

After opting out, you will receive a confirmation message and will no longer receive SMS messages unless you choose to re-enroll.

Re-Enrolling

If you previously opted out and wish to resume SMS communications, reply **START,** or contact MCS directly for assistance at the information provided below.

Technical Assistance

For assistance regarding SMS communications, reply **HELP.** You may also contact MCS using the contact information provided below.

Privacy Statement

Information gathered through the SMS program is subject to MCS's SMS Privacy Policy. MCS does not sell, rent, or share mobile phone numbers with third parties for marketing purposes.

Eligibility

By participating in the SMS messaging program, you represent that you are the authorized user of the mobile phone number provided or otherwise have authority to consent to receive messages at that number.

Changes to Terms and Conditions

MCS reserves the right to revise these Terms and Conditions at any time. Continued participation in the SMS program following any changes constitutes acceptable of the revised Terms and Conditions.

Contact Information

The Moore Center

Phone: 603-206-2700